



## Everything your small business customers need—and more

**Northbridge Insurance Go** is more than an insurance policy. With our Assist services\*, your customers get added peace of mind when it comes to protecting what they've worked so hard to build—all included at no additional cost.

### Our Assist Services

#### Legal Assist

In many situations, customers may have never considered contacting legal counsel because of the cost involved in hiring a lawyer. That's why we offer unlimited telephone access to general legal advice and a robust suite of proactive legal support services.

Legal Assist services include:

- **Legal Helpline:** Unlimited and confidential telephone general legal assistance on business matters to help customers determine their rights and options under applicable provincial, territorial or federal laws.
- **Legal Document Review:** A lawyer will conduct a general legal review of a simple legal document received by the customer up to 8 single-sided pages in total length.
- **Simple Legal Letter Drafting:** A lawyer will draft a simple legal letter for the customer, such as a demand, complaint, or employee warning letter.
- **Legal Document Centre:** Unlimited access to a library of commonly used legal document templates, which customers can customize for their own use in just a few minutes.

### Risk Management Assist

Gives free telephone access to our team of Risk Services specialists, who can answer questions and provide guidance on a variety of property, auto and liability loss prevention topics to help customers avoid risk and potential losses.

Covers topics such as:

- Fire Detection and Suppression Systems
- Crime and Vandalism
- Building Security
- Contractors Liability
- Products Liability
- Operations Hazards
- Driver Hiring and Training

### Trauma Assist

Offers confidential 24-hour counselling to help customers and their employees cope with the emotional effects of a traumatic loss. Includes access to personal, one-on-one telephone or in-office counseling. Critical Incident Stress Management is also available for groups. Services are provided by independent third-party professionals and confidentiality is strictly maintained.

Covers traumatic losses such as:

- Large Fires
- Robbery
- Serious Workplace Injury
- Death

### Cyber Assist *(only available with policies that have cyber coverage)*

Our Cyber Risk policies include access to our Cyber Assist\* service at no additional charge, and with no deductible. Cyber Assist provides customers with access to proactive consultation to help protect their business and reactive assistance in the event of a breach. have access to Cyber Assist. This service can help customers with proactive measures to protect their data, and reactive assistance in the event of a breach.