

Northbridge Insurance
ONYX



re | **CLAIM**
your peace of mind



Northbridge
Insurance

Your home and treasured possessions are more than just assets – they’re a testament to your hard work, dedication, and achievements. At Northbridge Insurance, we believe your enhanced lifestyle deserves enhanced coverage and care, especially when it comes to claims service.

That’s why our exclusive homeowner’s policy, Northbridge Insurance Onyx, is tailored and customized to meet your elevated needs. While we work to help you avoid a loss, you can trust our Claims team to resolve your claim effectively and efficiently, helping you restore the lifestyle you’ve worked so hard to create.

OUR CLAIMS DIFFERENCE

Expert knowledge

Whether it’s your wine and spirit collection, fine jewelry, or works of art, our claims adjusters have a deep understanding of your unique assets and the complex risks that come with your lifestyle. From specialized restoration services to expert appraisers, our team approaches your claim with the precision and care that you deserve, so you can get back to enjoying what matters most.

Human connection

You deserve first-class service. If you experience a loss, you can count on our dedicated team to help you recover swiftly. We’ll work closely with your broker throughout the entire claims process to ensure your needs are looked after and that you are kept up to date with next steps.

Outcome focused

We don’t want to simply meet your expectations – we want to exceed them. Our focus is on achieving the best possible outcome for you if you experience a loss. With Northbridge Insurance Onyx, you can expect VIP service, with fast response times and unlimited replacement cost coverage for your building and personal contents.

THE NORTHBRIDGE INSURANCE ONYX ADVANTAGE

White glove experience

We’re committed to providing service that goes above and beyond your expectations. Our Claims team is available 24/7 and will ensure that every aspect of your claim is meticulously handled.

Guaranteed replacement cost

If you have loss, we offer unlimited replacement cost coverage to ensure full reimbursement for rebuilding your home to its original quality and style. This coverage also extends to personal contents, regardless of whether they’re at home, and covers all associated costs, from architectural services to specific home features.

Quality repairs

When filing a claim with us, you’ll get access to our network of preferred vendors and specialized restoration services that provide high quality repairs.

Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

OUR CUSTOMERS SAY IT BEST

“I’m extremely happy to know that we have a company that is “on our side” during tough moments. No one likes to pay insurance premiums, but what Northbridge showed us is that payment with a peace of mind is attainable.

“We were very happy with everyone we had contact with during this process. This was a very difficult time for us given we had two floods in less than one month. The team at Northbridge made this experience less stressful for us.

“Northbridge promptly handled our claim after our pool was damaged by recent flooding. Their claims team was professional, courteous, and highly responsive, providing timely follow-ups and clear communication.



re | CLAIM

your peace of mind
with Northbridge
Insurance ONYX

Learn more at northbridgeinsurance.ca

ABOUT US

Northbridge Insurance is a leading Canadian insurer. Working closely with our broker partners, we offer tailored insurance solutions that align with your lifestyle to help protect that things that matter most to you.