Northbridge® Insurance

RISK SERVICES

TRAINING FOR SAFE DRIVING

At Northbridge Insurance, we help Canadian businesses have a safer and brighter future. With over 75 years of experience in helping transportation companies navigate risks on and off the road, we are committed to help keep drivers safe in all industries. That's why our risk management specialists across Canada, many of whom are active members of industry associations and carry professional designations, are fully qualified to provide businesses with recommendations and training that help reduce collisions—saving businesses time and money while protecting their employees.

ONE-HOUR VIRTUAL SESSIONS

FACTS Overview

This program is designed to address specific skill gaps or drivers needing introductory training. Based on the principles of focus, awareness, communication, time, and speed, this course covers a wide variety of daily driving issues and hazards that drivers encounter every day at work.

Distracted Driving Overview

To help participants understand the importance of attentive driving, this virtual training covers how peripheral and acute vision works while driving and how to recognize hazards in advance. Tips on how to avoid being distracted while driving to reduce collisions will also be provided.

Winter Driving Overview

This presentation is designed to prepare drivers for winter weather driving conditions and potential hazards and help them learn winter driving safety techniques.

Hours of Service: Passenger and Commercial

Designed to educate all company staff on how to interpret the Canadian Hours of Service regulations, this training will assist drivers and organizations to avoid costly fines and Out-of-Service violations, as well as manage fatigue issues.

Trip Planning Overview

Carriers and drivers will learn how to efficiently manage their moving equipment and the importance of trip planning, how it can improve customer relations and driver retention.

High-Risk Driver (Transportation) Overview

This program is designed for commercial motor vehicle safety professionals by trucking professionals. Provides participants with a new approach to cost-effective driver performance management. Ideal for drivers, recruiters, trainers, driver coaches and safety managers.

Driver Safety Overview

Explains the importance of attentive driving and how vision works while driving, and how to recognize hazards in advance. This covers the difference between peripheral and acute vision and how a driver can actively identify all potential hazards while driving. Tips on how to avoid being distracted while driving to reduce crash frequency will be explained.

Vehicle Inspection (Transportation) Overview

Designed to educate drivers on how to properly inspect and identify vehicle defects. Demonstrates how to report all defects and how to properly complete a daily inspection report in accordance with regulation requirements.

Fatigued Driving Overview

Designed to educate drivers on the effects of fatigue impairment and provides helpful tips for proper rest and alertness. Explains the signs and symptoms of sleep apnea, and the dangers this condition poses on drivers and everyone on the road.

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*Services provided by our Risk Services specialists and are intended to augment your internal safety, compliance and risk management practices, and are not a substitute for professional advice. Services are not an insurance policy or legal advice. Not all policies are eligible, contact us for details.

IN-PERSON

FACTS Defensive Driving Program

In this comprehensive program, participants will understand defensive driving principles, improve hazard-recognition skills, and learn how to make better decisions while driving. Virtual 3-hour session that covers the theory, or in-person 8-hour full course with both theory and practical in-vehicle components. Fees apply.

FOR DRIVER MANAGERS, SAFETY MANAGERS, TRAINERS & OWNERS

Basics of Safety Management

Designed by transportation professionals to assist safety managers and organizations in understanding the foundational legal and due diligence requirements for their driver programs, this insightful program provides participants of all experience levels with compliance knowledge that they can apply to their organizations. This 6-hour course is available on a regularly scheduled basis—in-person or virtually.

High-Risk Driver

This 4-hour virtual training program provides safety managers with a new approach to cost-effective driver performance management, including how to define and identify drivers who are at high risk of a collision, forecast high-risk driver-related collisions and their costs, and avoid these collisions.

Creating A Loss Reporting Plan

This safety manager workshop prepares participants to effectively deal with loss and how to create and implement a loss reporting plan, providing them with the necessary tools that can help mitigate costs and protect their bottom line. This 4-hour virtual or in-person session also covers post loss plan evaluations and the appropriate procedures for a loss scene.

Loss Trending and Benchmarking

In this 4-hour safety management course, participants will learn how to complete a root cause analysis and identify trends within their fleet, allowing them to implement countermeasures to improve productivity and the financial performance of their organization. This course is available at your convenience—at our specialized training facility or a location of your choice.

FACTS Driver Coach

For individuals who provide over-the-road driver evaluations, our instructors will guide each driver coach through defensive driving principles, teaching them how to objectively assess defensive driving skills and how to provide constructive feedback. This 2-day course is available at your convenience—at our specialized training facility or a location of your choice. Fees apply.

North American Transportation Management Institute (NATMI)

- 3-day **NATMI Certified Driver Trainer (CDT) Program** for professional driver trainers who have a minimum of two years in the training field and want to obtain their CDT designation.
- A 5-day **NATMI Safety Certification Program** for safety managers and directors who want to obtain their Certified Safety Supervisor (CSS) and Certified Director of Safety (CDS) designations.

Fees apply for the NATMI training sessions offered online or in-person.

ABOUT US

Northbridge Insurance is a leading Canadian commercial insurer and a proud Fairfax company. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.

Learn more at **www.northbridgeinsurance.ca**.

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