



reSTART. reBUILD. reCONNECT.

re | CLAIM

your small business



At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.

You've worked hard to build your small business so if the unexpected strikes, we understand the importance of restoring your operations swiftly. You can trust Northbridge to help you navigate times of recovery and guide you through the entire claims process. In the event of an unforeseen loss or accident, we want you back to growing your business as quickly as possible.

Our
claims
difference

Industry expertise

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

Human connection

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

Outcome focused

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

Our service standards

National reach

With offices coast to coast, you can rest assured we have the expertise in your province.

Service commitment

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

Quality repairs

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

Here's what our customers have to say



Always easy to deal. Whenever we have had a legitimate claim, it has never been denied or questioned. Northbridge Insurance has fair pricing for the services they offer and are very responsive and quick in dealing with an issue.

Small Business customer



When you buy insurance, you're buying peace of mind, but it's really when the unexpected happens that insurers have the opportunity to show you they are there for you. And Northbridge really was there for me when I needed them most. I am so grateful for their help.

Small Business customer

re | CLAIM

your business with
Northbridge Insurance

Learn more at re-claim.ca

About us

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.