



reSTART. reBUILD. reCONNECT.

# re | CLAIM

your service-based  
business



**At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.**

As a service-based business, we understand your risks are unique, and your business rests on your skills along with the relationships you build. It's important to protect your business's reputation and your client base with the right coverage. If the unexpected strikes, you can trust Northbridge to help you navigate times of recovery and guide you through the entire claims process. Let us help restore your operations, so you can get back to serving your customers.

Our  
claims  
difference

#### **Industry expertise**

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

#### **Human connection**

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

#### **Outcome focused**

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

## Our service standards

### National reach

With offices coast to coast, you can rest assured we have the expertise in your province.

### Service commitment

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

### Quality repairs

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

### Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

## Here's what our customers have to say

“

Our claims adjuster ensured our whole process of claiming insurance was as smooth as it could be. The pain of losing some very important material and the paranoia related to theft, was much relieved.

*Consumer & Business Services customer*

“

From the first conversation with my claims adjuster, I felt like making the insurance claim wasn't going to be a battle. Instead, every person who worked with us throughout the claim, was kind, compassionate and I felt that we were all working for the same goal to get my business back up and running as soon as possible. My business and family's financial future was saved because of my claims adjusters and Northbridge Insurance.

*Consumer & Business Services customer*

re | CLAIM

your business with  
Northbridge Insurance

Learn more at [re-claim.ca](https://re-claim.ca)

### About us

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.