

At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.

As a business in construction and contracting, you face a variety of risks from the moment you start a new project until its completion. Although safety and preventative measures can be taken, accidents on jobsites can happen. That's why Northbridge is dedicated to providing comprehensive insurance coverage for your business, ensuring a smooth recovery when the unexpected happens, and an exceptional claims service.

Our claims difference

# **Industry** expertise

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

# **Human connection**

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

# **Outcome focused**

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

# Our service standards

## National reach

With offices coast to coast, you can rest assured we have the expertise in your province.

#### **Service commitment**

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

## **Quality repairs**

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

# Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

# Here's what our customers have to sav

Great communication and understanding of a bad situation. It made me really happy to have an insurance company like Northbridge Insurance, that could help figure out a fair outcome and be treated like a person.

Construction & Contracting customer

There is nothing better than having someone on the other end of the line or email chain that can make it less stressful for us when these sorts of things happen. We are very grateful for the Northbridge Insurance team to assist us through this.

Construction & Contracting customer



#### **About us**

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.

