

restart. rebuild. reconnect. **re CLAIM** your education,

camp, or daycare operations

At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.

In the world of education, daycare, and camps, we understand that accidents can happen. Our claims adjusters are here to help you recover from the unexpected (like slips, trips, and falls), so you can focus on providing a safe and nurturing environment.

# Our claims difference

# Industry expertise

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

## **Human connection**

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

### **Outcome focused**

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

# Our service standards

#### **National reach**

With offices coast to coast, you can rest assured we have the expertise in your province.

#### Service commitment

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

## **Quality repairs**

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

#### **Catastrophe response**

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

Here's what our customers have to say My claims adjuster was responsive to emails, and being able to submit everything via email is great. The information required from us was straight forward and not difficult to track down.

Consumer & Business Services customer

I was very anxious about having to close my daycare center. The restoration company who did the emergency work told me they could be 2-3 months to get me back up and running. Parents were very stressed! I had a father who was a carpenter offer put his work on hold to come in and do the restoration for me. My claims adjuster made that work, and I was back up and running in 2 weeks! A lot faster than 2-3 months.

Consumer & Business Services customer

re CLAIM

your business with Northbridge Insurance

Learn more at re-claim.ca

#### About us

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.

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