



reSTART. reBUILD. reCONNECT.

# re | CLAIM

your healthcare &  
social service  
operations



**At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.**

As a professional in healthcare and social services, the unique care you provide exposes your business to a particular set of risks. Whether you are in counselling, long-term care, or running cultural institutions, Northbridge is committed to supporting your recovery and growth when the unexpected happens. Our exceptional claims service is tailored to your business's unique needs.

Our  
claims  
difference

#### **Industry expertise**

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

#### **Human connection**

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

#### **Outcome focused**

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

## Our service standards

### National reach

With offices coast to coast, you can rest assured we have the expertise in your province.

### Service commitment

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

### Quality repairs

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

### Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

## Here's what our customers have to say

“

Both times I have had to make an insurance claim, the process was very straightforward and easy, and I felt like the claims adjusters were on our side.

*Health & Social Services customer*

“

Thank you to our claims adjuster for all your help during this trying time at our Senior's Centre. You were easy to deal with and prompt on helping to make sure that we were operational as soon as we could be.

*Health & Social Services customer*

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your business with  
Northbridge Insurance

Learn more at [re-claim.ca](https://re-claim.ca)

### About us

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.