



reMAKE. reSTORE. reCONNECT.

# re | CLAIM

your manufacturing  
business

**At Northbridge Insurance, we're committed to not just insuring your business but also to supporting your recovery and growth through unparalleled claims service.**

A manufacturing business has many moving parts from managing your products, equipment, and retail partners, to maintaining high safety standards. Being insured with Northbridge can help your business in the event of an unforeseen accident or loss. We understand the challenges businesses like yours face and can help with a smooth recovery through our exceptional claims service.

Our  
claims  
difference

### **Industry expertise**

We've taken the time to understand your business. Our claims adjusters' deep industry knowledge ensures that they grasp the complexities and challenges specific to your business. Enabling Northbridge to provide tailored claims handling that gets your business back on track swiftly.

### **Human connection**

You're not just a number at Northbridge Insurance. When you file a claim with us, we guide you through the process from start to finish, so you know what to expect and when to expect it. Our dedicated team of claims adjusters have commercial expertise and are committed to supporting you through challenging times with empathy, transparency, and direct communication.

### **Outcome focused**

We do what's right. Our focus is always on achieving the best possible outcome for your business. We prioritize your needs and work diligently to resolve your claim efficiently and fairly, helping you to restore operations and continue contributing to your community.

## Our service standards

### National reach

With offices coast to coast, you can rest assured we have the expertise in your province.

### Service commitment

We're available 24/7, which means we not only respond to your claim quickly but aim to settle it as efficiently as possible.

### Quality repairs

When filing a claim with us, you'll get access to our network of preferred vendors that provide top-notch repairs.

### Catastrophe response

When a disaster hits, our Catastrophe team mobilize immediately to reach the affected areas, fully prepared to carry out onsite inspections and expedite the claim settlement process.

## Here's what our customers have to say

“

The entire claim was handled smoothly and professionally. We had zero issues with all aspects from start of claim to final payouts.

*Manufacturing customer*

“

The prompt, professional and empathetic communication we receive for any matter we may have had was reassuring and very helpful. It truly feels as though Northbridge has our back, and as a business owner this is incredibly appreciated.

*Manufacturing customer*

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your business with  
Northbridge Insurance

Learn more at [re-claim.ca](https://re-claim.ca)

### About us

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.