

CYBER ASSIST

PREPARE ADEQUATELY AND RECOVER
RAPIDLY IN CASE OF A CYBER INCIDENT

Northbridge Insurance Cyber Risk policies include access to our **Cyber Assist**¹ service at no additional charge, and with no deductible. Through our partnership with GoSecure, a recognized cybersecurity leader, customers can get access to proactive consultation to help protect their business and reactive assistance in the event of a privacy breach or cyber incident.

PROACTIVE SERVICES

Cyber Assist proactive services can help customers increase their cyber risk knowledge, protect their business from a cyber incident, and prepare to respond to a data breach. To access online proactive services, [click here](#) or refer to your insurance policy cover page.

All businesses who have purchased Cyber coverage

Vulnerability scan

Analysis that uses industry-standard tools to initiate a vulnerability scan on your organization's publicly accessible URLs. It helps identify known weaknesses, such as exposed services, open ports, outdated software, and unpatched vulnerabilities, and offers prioritized recommendations for remediation. Customers can request a consultation with a GoSecure expert to review the report and receive guidance (up to one-hour, combined with cybersecurity self-assessment).

Ideal for: All types of businesses

Cybersecurity self-assessment

Questionnaire to help evaluate your organization's cybersecurity posture and to identify strengths and weaknesses in current practices to help ensure they are aligned with best practices. Customers can request a consultation with a GoSecure expert to review the report and receive guidance (up to one-hour, combined with vulnerability scan).

Ideal for: All types of businesses

¹ Cyber Assist is provided by an independent third-party service provider. Services are not included in any cyber extension or endorsements. Services are not an insurance policy. Not all policies are eligible, contact us for details.
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PROACTIVE SERVICES (CONTINUED)

Qualifying businesses who have purchased a Cyber coverage limit of \$1 million or more

Cyber incident simulation

Simulation designed to test an organization's ability to respond to a cybersecurity incident. The main objectives are to help identify strengths and weaknesses in the organization's incident response plan, enhance communication and coordination among team members, and improve preparedness for real-world cyber threats.

Ideal for: Customers with an Incident Response Plan in place

REACTIVE SERVICES - CLAIMS HANDLING

If your business has suffered a cyber incident and you've never had to file a cyber insurance claim before, you might be wondering exactly how it all works.

Cyber insurance provides your organization with access to a network of experienced breach response and recovery professionals in a time of need. These professionals assist organizations with breach events on a regular basis, helping to bring a sense of calm to an experience that can often be overwhelming.

Our Cyber claims services include collaboration with lawyers, consultants, information technology (IT) experts, public relations specialists, call centers, notification providers, and more. They are available to help guide your team through a cyber crisis from the time an incident first occurs all the way through the data restoration and recovery process. We will work with you to handle, investigate, and resolve your claim promptly and fairly.

To submit a claim online [click here](#) or call us at 1.855.621.6262.

About GoSecure

GoSecure is a recognized cybersecurity leader and innovator, pioneering the integration of endpoint, network, and email threat detection into a single Managed Extended Detection and Response (MXDR) service. For over 20 years, GoSecure has been helping customers better understand their security gaps and improve their organizational risk and security maturity through MXDR and Professional Services solutions delivered by one of the most trusted and skilled teams in the industry.

About Northbridge Insurance

Northbridge Insurance is a leading Canadian commercial insurer. Working closely with our broker partners and leveraging our in-depth industry expertise, we help businesses operate more safely so they can worry less about risks and focus on opportunities.

Learn more at www.northbridgeinsurance.ca

Northbridge Insurance customers are eligible to preferred rates on select services provided by GoSecure.

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